Media Services and Library Policy Committee
Annual Report
2017-2018

Elected Chair: Monica Sousa (PS)

Committee Members:  Kevin Burnard (A)
Chuck Rocca (A&S)
Catherine Vanaria (VPA)
Russell Gladstone: Library Representative
Veronica Kenausis: Director of Library Services
Steve Veillette: CIO or designee
Rebecca Woodward: Director of Informational Technology and Media Services
Brian Kennison: Administrative Representative
Aura Lippincott: Instructional Designer
SGA Representatives: Vernay Snow and Michelle Reinoso

The committee met monthly, eight times over the 2017-2018 academic year:
  September 21, 2017
  October 20, 2017
  November 17, 2017
  December 9, 2017
  February 2, 2018
  March 2, 2018 - Webex
  April 27, 2018
  May 11, 2018

Over the course of this academic year the Media Services and Library Policy Committee continue to
improve communication of our services to faculty, staff, and students with emphasis placed on the
following areas:

**Open Educational Resources**
- We continued to have discussions at our monthly meetings regarding OER
- Aura and others from WCSU attended the Northeast Regional Summit on OER in
UMASS Amherst during the summer of 2017 and will be attending during the
summer of 2018
- The OER segments in the 2017 Summer Course Design Institute and 2018 Spring
Course Design Institute were well received and several faculty participated
- There is working being done at the state level with OER with the assistance of Kevin
Corcocan. There is an OER system wide committee that has been developed. Prof.
Sean Murthy is the representative for WCSU.
- There was WCSU participation in the 2017-2018 DOER (Design with Open
Educational Resources) Fellows Program. Participants were selected to design three
(3) reusable assignments shared (with a Creative Commons license) via the Open
- 2nd round of the Library OER Implementation grants (3), each for $1000 were
awarded to (3) first round recipients.
• Open Stacks textbooks have been on display at the library for faculty to review. Library staff have helped faculty explore the options for OER utilization in their classrooms.

• An OER SGA Event was sponsored by CTLDC and the Systems Office. The event ran specifically for student government officers. The event involved leadership from SGA and was held March 2, 2018 at Naugatuck Valley Community College. The half day conference was called “Going Open CSCU”. The event was focused on involving SGA in the advocacy of OER and discussing the wider adoption of OER.

• There was an OER program at WCSU on April 10, 2018. The event involved both students and faculty. Speakers include: Edward Neth (UCONN), Stacey Williams (Northwestern Community College), Chuck Rocca (WCSU), Ed Wong (WCSU), David Burns (WCSU), and WCSU Students, Andrew Figueroa, Steven Rollo, and Autumn Aaronsohn. It was well received.

• At the March 2nd meeting we had Dr. Sean Murthy from Computer Science Department share his experience with OER. He is a member of the system OER advisory group.

Technology Updates Discussed
• Blackboard:
  o Ultra roll out was proposed until summer of 2019
  o New theme was implemented in December 2017. Only the appearance changed. The function did not change. This new theme was more responsive design for the mobile app.

• Technology Showcase was held in the Haas Library first floor reference area was successful. There were 7 attendees. TIDDL is planning to hold it on the Westside on Oct 4th during the Instructional Design & Technology Drop in Consulting hour (930am-1030am).

• Guest Wi-Fi Sign on- Steven and Rebecca worked with other CSU school to see how to implement a guest Wi-Fi log in. This should be implemented soon.

• Web Checkout which is the library’s scheduling software was updated to new version over the break. Good for offering tutors and tutoring resource center views of room booking in real time.

• Computers in the student labs and computing facilities were updated.

• Book scan stations were implemented and have access to the Cloud.

• Automatic Scoring/Online testing software
  o Currently many faculty use paper scantrons to score multiple choice exams.
  o The committee discussed options for electronic testing software. “Clickers” were discussed. Blackboard has an option to lock the browser but the test analysis is very limited. The department of nursing looked into Exam Soft program that does have a browser lock down, exam encryption feature and great test analysis measures. Other CSU schools have implemented an institution purchase of Exam soft since it can be used by multiple departments. Rebecca and Steve are looking to see if it can be implemented into the 2018-2019 budget.

Library Space
• Spring 2018- Haas 411 became a regular classroom. Higgins 210 Math lab moved to Haas 413. Computers from 413 moved to Haas 434. A classroom (40 capacity) was built
on the 3rd floor Haas (periodical section). Once Higgins is completed, this classroom will become the new Tutoring Resource Center. Both old Haas Library elevators are being replaced with a new elevator. Additional smartboard were installed on 2nd floor.

SGA representative

- During the Fall semester we had a very low attendance from our 2 SGA Representatives. They only attended 1 meeting (November). During the Spring semester 1 SGA representative attended March and April Meetings.

End of Program Evaluations

- Discussion regarding student concerns regarding library and media resources was discussed in the September meeting. The majority of concerns where the broken printers, lack of more weekend and late night hours for the library. The computer/printer issues have been resolved and are maintained on a regular bases. Extended library hours were discussed and the challenges associate with it

Suggestions for next year:

- Ongoing topics
  - Support OER
  - Support Student Online Success (SOS)
  - Raise awareness of IP, copyright, and creative commons licensing
- Continue to promote, discuss and educate both faculty and students on various library, technology and media services.

Respectfully Submitted,
Monica Sousa Ed.D., ACNS-BC, APRN
Chair, Media Services and Library Policy Committee
May 11, 2018